

For immediate release

Rwanda Energy Group Limited (REG) CEO is our next Guest on #TSMTWEETCHAT

Following our very engaging and enlightening first Tweet Chat, The ServiceMag wishes to announce its next Tweet Chat session to be held on Feb 3rd 2017 from 11am to 12 noon.

The TSM Tweet Chat has been started to enable customers/citizens reach top management of businesses, corporations and organisations that serve them. The sessions are also a way of bridging the communication gap between service providers and service beneficiaries.

Sign in on Friday Feb 3rd and send your questions to @theservicemag and @reg_rwanda or give your suggestions to Mugiraneza Jean Bosco CEO Rwanda Energy Group.

Rwanda Energy Group Limited (REG) was incorporated to succeed the former Energy Water and Sanitation Authority (EWSA) with a focus on energy resources development and services delivery. This is part of a larger reform programme initiated by the Government of Rwanda (GoR) seeking to achieve key objectives.

Many citizens have been raising serious queries on this important utility service - power/energy/electricity provider and this is an opportunity to raise them directly to the Company CEO who will be assisted by four of his Directors to address them during the interactive tweet chat session. Here is an opportunity to get answers from the very top to all.

TSM Tweet Chat will be held every fortnight with a view to improving communication between customers/citizens and service providers and ultimately impacting service delivery.

How to Participate:

On Twitter, send your questions related to service delivery to @theservicemag

adding **#TSMTWITTERCHAT**

We thank you in advance for your usual cooperation that is highly appreciated

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